

## Product Delivery Times

We currently have production partnerships with 4 different suppliers, all of which have been hand-selected by us for the products they excel at producing. Delivery estimates indicate the time required from us placing your order with them to your products being produced, shipped and received by us at the studio.

Once your order arrives with us, we'll get in touch to arrange a collection slot so that you can call into the studio, pick up your products and pay any remaining balance.

We can also post your products to you by Royal Mail / Parcelforce with secure online payment for any balance owed. Smaller products posted as RM large letters will be sent free of charge. Larger and heavier products must be shipped as parcels and will incur a flat £10 fee towards postage and packaging costs.

### Signature Range

Product	Delivery Estimate from Order to Studio	Postage and Packaging Charges	
		Collection from studio	Royal Mail / Parcelforce
<b>PRINTS * note 1</b>			
Small Matted Prints and Multi Buy Loose Prints	Up to 10 working days	free	free
Medium/ Large Matted Prints and Wall Collages	Up to 10 working days	free	£10
<b>ACRYLICS</b>			
Acrylic Wall Panels and Acrylic Blocks	Up to 15 working days	free	£10
<b>CANVAS</b>			
Canvas Wraps	Up to 10 working days	free	£10
<b>ALBUMS * note 2</b>			
Photobooks	Up to 15 working days	free	free
<b>DIGITAL</b>			
Image Downloads	Within 48 hours	n/a	n/a
Gift Boxed USB stick	Within 48 hours	free	free

- Note 1 : We place our standard print orders on a Wednesday. Any orders received after 12 noon on Tuesdays will go into the following week's order
- Note 2 : Albums include a bespoke personalisation/design service which is usually complete within 3 working days of submitting your requirements. Orders will not be placed until you have approved the design proof.

## Prestige Collection

Product	Delivery Estimate from Order to Studio	Postage and Packaging Charges	
		Collection from studio	Parcelforce
<b>FINE ART PRINTS</b>			
Matted Giclee and Metallic Prints and Fine Art Folio Box	Up to 15 working days	free	£10
<b>PREMIUM WALL ART</b>			
Framed Aluminium Prints and Stacked Acrylic Panels	Up to 15 working days	free	£10
<b>CANVAS</b>			
Heirloom Canvas Wraps	Up to 15 working days	free	£10
<b>ALBUMS * note 3</b>			
Luxury Albums	Up to 15 working days	free	£10
<b>BOX SETS</b>			
Memory Box and Folio Box	Up to 15 working days	free	£10

- Note 3 : Albums include a bespoke personalisation/design service which is usually complete within 3 working days of submitting your requirements. Orders will not be placed until you have approved the design proof.

### About Delivery Estimates

- All quoted delivery times indicate the maximum length of time it usually takes for orders to arrive with us. Outside of peak periods many of these products will be delivered sooner.
- Events outside of our control may occasionally impact our suppliers and/or their courier companies resulting in products taking longer than usual to arrive at the studio. If your order is impacted by an exceptional delay we promise to keep you informed and updated on its progress.

### About Postage & Packaging Charges

- We do not make any profit on postage and packaging, in fact we actually absorb a small loss. Where applicable, all P&P charges go directly towards the cost of packaging materials and the postage price of your order.
- Postage will automatically be combined on any orders consisting of two or more products.